



Berkley • Beverly Hills • Birmingham • Clawson • Ferndale • Hazel Park • Huntington Woods • Lathrup Village • Oak Park • Pleasant Ridge • Royal Oak • Troy

June 7, 2021

Dear SOCRRA Residents:

First and foremost, I want you to know that SOCRRA appreciates the dedication of its residents to the safe handling of hazardous materials and electronics and the desire to recycle as much as possible. During this past year – even with the challenges we all had to face – SOCRRA saw an increase in residential curbside recycling tonnage!

SOCRRA's main function is to provide continuous curbside collection of trash, recycling and yard waste to the residents in its 12 member communities. This trash and recycling are all brought to our Coolidge facility (the same location as the Recycling Drop Off Center) for processing and preparing for trucking out to the recycling vendors or the landfill.

Garbage and recycling trucks from our three contracted haulers need continuous access to be able to complete routes in the communities in a timely manner. Heavy equipment, loaders, tractor trailers and employees are constantly moving around the site to ensure that this can happen. For years, the additional traffic (cars and foot traffic) from the Recycling Drop off Center has been problematic, bordering on unsafe conditions for both our workers and the public.

**The decision to manage traffic at the site by requiring scheduled appointment times for dropping off recyclables, household hazardous waste and electronics has greatly reduced these issues, making it more efficient and safer to accomplish SOCRRA's primary function of managing the materials collected at your curbside. We have closely monitored our appointment system, making changes to make it easier to schedule and assessing how many appointments we can comfortably handle without interfering with our operations.**

So, although some of the initial operational changes were a result of mandates related to COVID, ultimately, SOCRRA – like most businesses – also took this time to address historic issues and streamline our operations. Please understand that these are decisions that have been thought out based on ALL operations and that what residents see when using the recycling drop off center is just a small part of what we do.

Thank you for being considerate.

A handwritten signature in blue ink that reads "Jeff McKeen".

Jeff McKeen  
SOCRRA General Manager